



REOPENING FAQ | FAIRMONT BANFF SPRINGS

We are so excited to share that Fairmont Banff Springs is now open! We've missed you all and are thrilled to welcome our friends, family and community back into the hotel.

As always, caring for you is our top priority. To learn more about the extensive measures we are taking to safeguard, protect and care for our valued guests and employees, visit [ALLStayWell.com](https://www.allstaywell.com). For your safety and the safety of our employees, we require all guests to wear a face mask while inside the hotel.

The following is a list of the amenities that will open, along with the hotel:

RESTAURANTS

- **STOCK Food & Drink** is offering a limited grab-n-go menu daily from 6:30 am – 6:00 pm.
- **The Vermillion Room** is open daily for à la carte breakfast, lunch/brunch and dinner from 7:00am - 9:30pm with social distancing measures.
- **In-Room Dining** is available daily from 7:00 am – 10:00 pm with social distancing measures.
- **The Waldhaus Pub & Biergarten** is open daily from 11:30 am – 11:00 pm
- **The Fairmont Banff Springs Canadian Bowling & Entertainment Centre** is open daily from 5:00 pm – 1:00 am.
- **Lookout Patio** is open daily from 11:30 am – sunset
- **1888 Chop House** is open from Tuesday - Saturday, 6:00 pm – 9:00 pm
- **Rundle Bar** will be open daily, 11:30 am - 1:00 am with Afternoon Tea is being served 11:30am - 3:00pm
- Stanley's Smokehouse, Castello Italiana, Grapes, Waldhaus Restaurant and Ramsay Bar remain closed.

POOLS & FITNESS CENTRE

- The Fitness Centre is open from 7:00 am to 8:00 pm with social distancing measures. The indoor and outdoor pools will be open from 7:00 am to 8:00 pm on Fridays and Saturdays, and from 8:00 am to 8:00 pm from Sundays to Thursdays.
- Outdoor Personal Training is available to book through Willow Stream Spa reception.
- Outdoor Fitness Bootcamps will run at 8:00 am and 6:00 pm weekdays.
- Tennis courts are available to book through Willow Stream Spa reception.



THE WILLOW STREAM SPA & FITNESS CENTRE

- Willow Stream Spa reception, boutique and some salon services are available. Daily hours of operation are 8:00 am to 8:00 pm.
- The Willow Stream Spa is offering massage and facial treatments. Salon services include nails, waxing and make-up as well as hair services.
- In accordance with government restrictions, complete spa access including mineral pools, outdoor hot tubs and saunas remain temporarily restricted at this time.

THE FAIRMONT BANFF SPRINGS GOLF COURSE

The award-winning Stanley Thompson 18-hole and Tunnel Mountain 9-hole courses at The Fairmont Banff Springs Golf Course are officially open for the season.

To learn more about the extensive measures we are taking to safeguard, protect and care for our valued guests and employees, visit our [2020 Golfer Safety Guidelines](#).

Golf Course Snack Bar will be open with food & beverage. Beverage Carts will be circulating with to-go options.

OTHER SERVICES AND AMENITIES:

Please note, the following services will remain temporarily closed until further notice:

- Hotel shuttle
- Some retail shops

We look forward to welcoming our backyard while continuing to follow the provincial recommendations on travel. Please visit our [website](#) regularly for up-to-date information on our hotel and activities.

Again, for further information on the extensive measures we are taking to deliver a safe experience for our valued guests and employees, visit [ALLStayWell.com](#)

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Fairmont
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